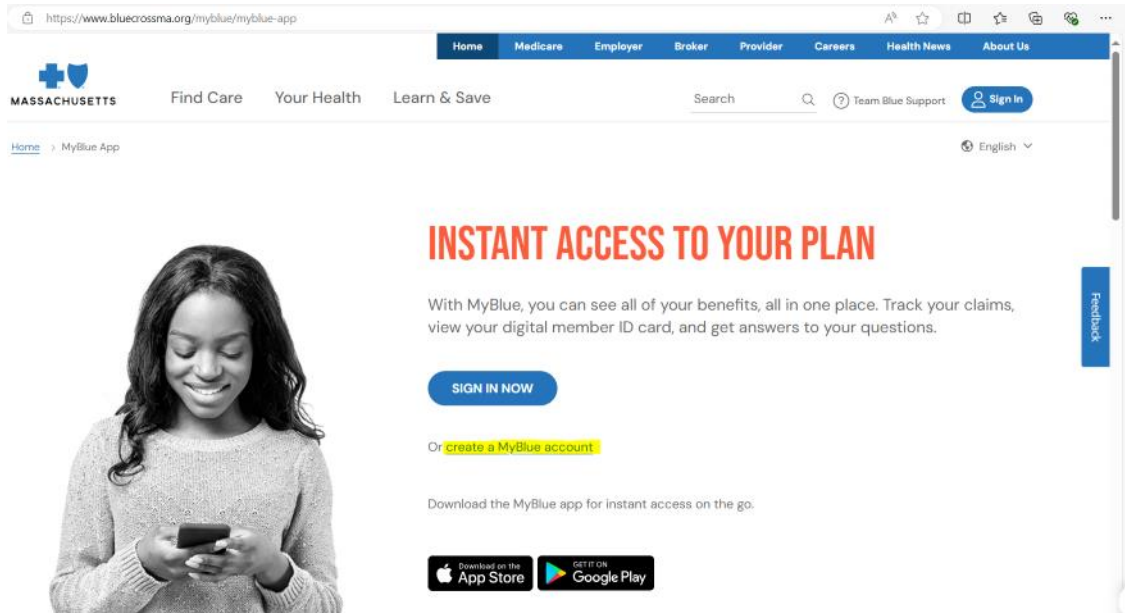


Access Student BCBS Health Insurance and Digital ID Card

Go to My Blue page www.bluecrossma.org/myblue or My Blue app, and then select **Sign In** (if you have logged in before), or **create a MyBlue account**- if this is your first time logging in.



The screenshot shows the MyBlue app landing page. At the top, there is a navigation bar with links for Home, Medicare, Employer, Broker, Provider, Careers, Health News, and About Us. Below this is a search bar and a 'Sign In' button. The main content area features a large image of a woman looking at her phone. To the right of the image, the text reads 'INSTANT ACCESS TO YOUR PLAN' in orange. Below this, it says 'With MyBlue, you can see all of your benefits, all in one place. Track your claims, view your digital member ID card, and get answers to your questions.' There is a blue 'SIGN IN NOW' button, followed by a link to 'create a MyBlue account' which is highlighted in yellow. At the bottom, there are links to download the app on the App Store and Google Play.

<https://member.bluecrossma.com/register?locale=en>

CREATE AN ACCOUNT

Create a MyBlue account to access your benefits information, ID cards, claims, and other plan details. Vision-only members are not eligible for a MyBlue account.

Here's what you'll need:

🕒 5 Minutes

Member ID number [Where can I find this?](#)

📄 Social Security Number, Medicare Card, or Student ID

👤 Your Personal Information

📞 A US Mobile Phone Number

@ Email Address

[GET STARTED](#)

Once you've at the Member ID area, enter your Member ID#, which starts with **XXP**. This can be found on the Gallagher (GSH) website by going under My Account.

You can also reach out to studentaccounts@massbay.edu for questions on your Member ID#

Once you have your Member ID, enter that number, and then enter your First, Last, and DOB

ENTER YOUR MEMBER ID

Your member ID number is located in the upper left corner of your Member ID card.

Member ID

Card number must be 12 digits.



You can find your Member ID on your Insurance Card.



STEP 1 OF 5

SET UP YOUR ACCOUNT

Ensure you enter your details exactly as they appear on your Member ID card.

First Name

Last Name

Date of Birth

e.g. MM/DD/YYYY

CONTINUE

Once you have reached the Verify Your Identity page, you'll want to select **Verify a different way** . This will then direct you to verify by your student id#.



STEP 2 OF 5

VERIFY YOUR IDENTITY

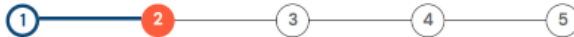
We have a social security number on record for you. Please enter the last 4 digits below.

Last 4 digits of SSN

VERIFY YOUR IDENTITY

Verify a different way.

Select the Student ID option



STEP 2 OF 5

VERIFY YOUR IDENTITY

Choose one of the methods below to verify your identity.

Answer security questions

Answer a few security questions to verify your identity.



Use your student ID

Verify your identity using your student ID number.



Next, verify your identity by inputting your **Student ID# as 9 digits**. For example, if your student id# is 0299191, this would be input as 000299191



STEP 2 OF 5

VERIFY YOUR IDENTITY

We have a student ID number on record for you. Please enter it below.

Student ID

VERIFY YOUR IDENTITY

[Verify a different way.](#)

Once your account is Verified, this will direct you to the email and account setup area. For questions or to request a physical id card, you can reach out to Blue Cross Blue Shield at 888-753-6615. Be sure to have your Member ID# available when calling and state that you are a MassBay Community College BCBS Student Member.